



OAKLAND PERIODONTAL ASSOCIATES

PERIODONTICS
DENTAL IMPLANTS

JAMES H. MEYERS, DMD
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FINANCIAL/CANCELLATION POLICY

Welcome! Thank you for selecting us as your periodontal providers. Our goal is to provide you with optimal dental care. We want you to feel welcome and as comfortable as possible throughout our relationship. We encourage you to ask questions and to be involved in treatment decisions. This includes understanding your treatment plan as well as our financial policy.

FINANCIAL AGREEMENT: Patients are expected to pay for our services at the time they are rendered. Our patients who have dental insurance are expected to pay the amount of their estimated co-pay and deductible at the time of service. Payments may be made using cash, check, Visa, Mastercard, Amex and/or Discover.

We also offer CareCredit, which is a financing option that is available only for healthcare expenses. By arrangements with CareCredit, we can offer patients (upon approval) an interest-free loan (six months) with NO down-payment, NO annual fee and NO prepayment penalty. Ask for an application if interested.

APPOINTMENTS: In order to serve you better, we try to maintain an efficient appointment system. However, our cost of providing care increases greatly when patients fail to keep scheduled appointments or cancel at the last minute. We require **at least 24 hour notice** for any cancelled appointment. After two missed or cancelled appointments, you will not be rescheduled.

*Please keep in mind that we have a long cancellation list of patients that would gladly take your appointment if you cannot make it. So please be courteous to us and our other patients.

INSURANCE INFORMATION: As a courtesy to our insured patients, we submit claims to your insurance company for you. We will help you to receive the maximum allowable benefits. In order to do this, it is the patient's responsibility to keep us updated on your current dental insurance information. Our doctors diagnose treatment based on your dental health not your insurance coverage.

YOU MUST REALIZE THAT: Dental procedures can uncover further issues, which may require additional treatment that was not part of the original treatment plan. In this case, we will make you aware before we bill your dental insurance. Most benefit plans only cover a portion of the total cost and they may down-code certain procedures for payment (Example: They will cover a partial or bridge instead of an implant). It is never a guarantee of payment until your insurance receives, reviews and processes the claim (takes 4-6 weeks). If your insurance has not paid within 90 days of services rendered, you will need to make full payment to this office and get reimbursed when you insurance company pays. After 90 days, the patient is responsible to pursue payment from the insurance company. We would still assist you with any additional information the insurance would need to make payment. Sometimes the insured has a better ability to deal with the insurance company and the employer responsible for the policy.

*Please indicate your understanding and acceptance of these financial policies by signing below. For the mutual convenience of you and the practice, it is understood that this executed copy of the financial policy also shall cover your dependent children who are patients of the practice.

Patient's Name (please print) _____

Patient's/Guardian's Signature _____

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